

Psycological Support in Nexi

Read the following and for any question you can directly ask on your first contact with us. The person who is going to contact you is a qualified psychologist or doctor who is strictly bound by the its Code of Ethics;

- 1. The service we offer is a psychological support by remote:
- 2. The service must be considered ordinary, if we consider your position unstable we will show the nearest health care professional which you can refer to;
- 3. We aim to offer a service to prevent, detect, habilitate-rehabilitate and/or give you a psychological support (cf. Article 1 of italian law n.56/1989);
- 4. In order to achieve the objective we plan remote phychological interviews;
- 5. The interviews will last up to 5 meetings;
- 6. In any moment it is possible to interrupt the service, by contacting in advance the professional you are currently in touch with;
- 7. The psychologist will evaluate and eventually interrupt the service if he or she will observe that the interviews are no more beneficial to the patient and/or it is not reasonably foreseeable any advantage for the patient by continuing the meetings. If requested, the psychologist shall share any information in order to help the patient to look for a other and better suited medical services (Article 27, Italian Psychologists Code of Ethics)

According to the Article 9 paragraph 4 of the Italian Decree-Law n.1/2012 (converted into Italian Law n.27/2012 and later amended by the Italian Law n.124/2017 Article 1 Paragraph 150), we inform you that **all** costs of the service are charged solely to the company or enterprise to which the employee belongs.

All psychologists and medics have professional insurance with CAMPI and have a civil liability insurance policy.

Processing of personal data – Regulation (EU) 2016/679

- 1. The Regulation (EU) 2016/679 (hereinafter referred to as "GDPR") provide for suitable and specific measures to safeguard the fundamental rights and the interests of the data subject in the relation to the principles of lawfulness, fairness and transparency, confidentiality and integrity;
- **2.** SGBP is the controller of the processing of personal data for any data collected in order to carry out any service specified in this contract;
 - **a.** Personal data name and contact details such as telephone number, email, etc.
 - **b.** <u>Health data</u> any record which contains details on mental and physical health collected for the purposes above.
- 3. Personal data will be processed within an automated web application on electronic forms. All procedures to the protect the data are in place, in order to safeguard confidentiality and integrity of your data, within professional secrecy and according to the EU and Italian Laws.





- 4. All data will be stored for the time necessary to carry out any service specified in this contract and/or no longer of the time required by Law;
- 5. All data no longer necessary to carry out any service specified in this contract will be anonymized and/or destroyed in an irreversible and safe way.
- 6. Data will be stored for:
 - a. <u>Personal data</u>: it will be stored for the time necessary to carry out any service specified in this contract and for 10 more years after the conclusion.
 - b. <u>Health data</u>: it will be stored for it will be stored for the time necessary to carry out any service specified in this contract and for 10 more years after the conclusion (according to the Article 17 of the Italian Psychologists Code of Ethics and the Circular issued by the Italian Ministry of Health n. 900/1986).
- 7. As certain conditions persists, according to any service specified in this contract, it is guaranteed the right to request from the controller access to and rectification or erasure of personal data or restriction of processing concerning the data subject and to object to processing (Article 15 and Article 22 GDPR). The medical professional shall answer the request within 30 days.
- 8. For any complaints or reports on how we process your data, you shall contact the data controller on the email privacy@sgbp.it. It is possible to refer your complaints directly to the Italian Data Protection Authority at piazza di Montecitorio n.121 00186 ROMA fax: (+39) 06.696773785 telefono: (+39) 06.696771

PEO: garante@gpdp.it - PEC: protocollo@pec.gpdp.it .

The submission of the online form means that this document has been read, understood and signed. It is always possible to ask for a clarification or explanation during your first contact.